ABOUT THE LECTURER

Name:
Marvella Pamela

Position:
Lecturer

Status:
Full-Time

Highest Academic Qualification:
Bachelor of Social Science

Education Institution:
University Malaysia Sabah



BIOGRAPHY

With over 10 years of professional experience across Malaysia and Singapore, I have developed strong expertise in training and development, administration, customer service, and operational management. Throughout in my career, I have been involved in employee onboarding, workplace training, staff coaching, and operational support, helping individuals enhance their skills, confidence, and professional capabilities.

My professional strength includes team leadership, communication, documentation, scheduling, report preparation, and compliance with standard operating procedures. Through my diverse industry experience, I have developed a practical understanding of workplace expectations, people management, and the importance of continuous learning and professional development.

Passionate about education and knowledge sharing, I am committed to fostering a supportive learning environment that encourages student engagement, practical application, and the development of transferable skills. I aim to draw on my industry experience to help learners strengthen their competencies and prepare for the demands of the professional world.